

# A7 Host – Terms of Service

## 1. Agreement to Terms

By accessing or using any service provided by **A7 Host** (“Company”, “we”, “us”, “our”), including web hosting, domain registration, and related services, you agree to be bound by these Terms of Service. If you do not agree to these terms, you may not use our services.

## 2. Services Provided

A7 Host provides:

- Shared web hosting services
- Domain registration and transfer services
- Email hosting (where applicable)
- Website migration services
- Related hosting tools and support services

Service availability and features may vary by plan.

## 3. Account Registration

You must:

- Provide accurate and complete information during signup
- Keep your account credentials secure
- Be responsible for all activity under your account

A7 Host reserves the right to suspend or terminate accounts that provide false or misleading information.

## 4. Billing & Payments

- All services are billed **in advance**
- Prices are listed on our website and may change with notice
- Annual billing plans include discounted pricing
- Failure to pay may result in service suspension or termination

You are responsible for ensuring your payment method is valid and up to date.

## 5. Refund Policy

Refund eligibility is governed by our [Refund Policy](#), available on our website.

Some services (including domain registrations and renewals) are **non-refundable**.

## 6. Domain Registration & Management

Domain services are subject to:

- Registry rules (ICANN and individual TLD registries)
- Transfer restrictions
- Renewal deadlines

A7 Host is not responsible for domain loss due to missed renewals or incorrect registration details provided by the customer.

## 7. Acceptable Use

You agree not to use A7 Host services for:

- Illegal activities
- Spam or unsolicited email
- Malware distribution
- Phishing or fraud
- Copyright infringement
- Excessive resource abuse

We reserve the right to suspend or terminate services that violate acceptable use standards.

## Acceptable Use Policy Reference

Use of A7 Host services is also subject to compliance with our [Acceptable Use Policy \(AUP\)](#), which forms an integral part of these Terms of Service. The AUP outlines additional restrictions, including but not limited to prohibited content, abuse, and unlawful use of services. Violations of the [Acceptable Use Policy](#) may result in immediate suspension or termination of services without notice.

## 8. Backups & Data Responsibility

While A7 Host performs backups based on your plan:

- Backups are **not guaranteed**
- You are responsible for maintaining your own copies of critical data

A7 Host is not liable for data loss.

## 9. Website Migration

Free website migration is provided as a courtesy:

- Best-effort service
- No guarantee of exact replication
- Migration timelines may vary

## 10. Uptime & Service Availability

We aim to provide reliable hosting but do not guarantee uninterrupted service. Maintenance, updates, or unforeseen issues may result in temporary downtime. No service level agreement (SLA) is provided unless expressly stated in writing.

## 11. Limitation of Liability

A7 Host is not liable for:

- Loss of data
- Business interruption
- Loss of revenue or profits
- Indirect or consequential damages

Our total liability shall not exceed the amount paid for the affected service.

## 12. Termination

We may suspend or terminate services:

- For violation of these terms
- For non-payment
- To comply with legal obligations

You may cancel services at any time through your client portal.

## 13. Modifications

We reserve the right to update these Terms of Service at any time. Continued use of our services constitutes acceptance of revised terms.

## 14. Governing Law

These terms are governed by the laws of the **United States**, without regard to conflict of law principles.

## 15. Contact Information

For questions regarding these Terms:

**A7 Host**

Email: [support@a7host.com](mailto:support@a7host.com)

Website: <https://a7host.com>