

A7 Host – Privacy Policy

1. Introduction

At **A7 Host** (“we”, “us”, “our”), your privacy is important to us.

This Privacy Policy explains how we collect, use, store, and protect your personal information when you use our website and services.

By using our services, you agree to the collection and use of information as described in this policy.

2. Information We Collect

We may collect the following information:

a. Personal Information

- Full name
- Email address
- Billing address
- Phone number
- Payment-related details (processed securely via third-party gateways)

b. Account & Service Information

- Hosting and domain order details
- Support tickets and communications
- Login activity and IP address

c. Technical Information

- Browser type
- Operating system
- IP address
- Usage data for security and analytics

3. How We Use Your Information

We use your information to:

- Provide and manage hosting and domain services
- Process payments and invoices
- Communicate service updates and support responses
- Improve our website and services
- Prevent fraud, abuse, and unauthorized access
- Comply with legal and regulatory requirements

4. Payment Processing

All payments are processed securely through trusted third-party payment providers (such as Stripe or PayPal).

A7 Host **does not store full credit card details** on its servers.

5. Domain Registration Data

When registering or transferring a domain:

- Required information is shared with domain registries and registrars
- WHOIS privacy is provided where supported
- Public WHOIS data may still be visible depending on registry rules

6. Cookies & Tracking

We use cookies to:

- Maintain login sessions
- Improve user experience
- Analyze website usage

You may disable cookies in your browser, but some features may not function properly.

7. Data Sharing

We do not sell or rent your personal information. We may share data only with:

- Payment processors
- Domain registrars and registries
- Service providers required to deliver our services
- Legal authorities if required by law

8. Data Security

We take reasonable technical and organizational measures to protect your information, including:

- Secure servers
- Encrypted connections (SSL)
- Access controls

However, no method of transmission over the internet is 100% secure.

9. Data Retention

We retain personal data only as long as necessary:

- To provide services
- To comply with legal and accounting obligations

Inactive or closed accounts may have data retained as required by law.

10. Your Rights

Depending on your location, you may have the right to:

- Access your personal data
- Request corrections
- Request deletion (subject to legal obligations)
- Opt out of non-essential communications

Requests can be made by contacting us.

11. Third-Party Links

Our website may contain links to third-party websites.

We are not responsible for the privacy practices of those sites.

12. Changes to This Policy

We may update this Privacy Policy from time to time.
Changes will be posted on this page, and continued use of our services indicates acceptance.

13. Contact Information

If you have questions about this Privacy Policy or your data:

A7 Host

Email: support@a7host.com

Website: <https://a7host.com>